**Water Service Responsibilities**

- **City Responsibility for Water Service**
- **Homeowners Responsibility for Water Service**

---

**The City’s responsibility for the water service is as shown above.**

The city is responsible for the water main, the service line to the stop box, and the stop box. No one but a trained City of Hazel Park employee should operate any city owned stopbox, any who operates a city owned stopbox may be subject to fines and cost of repairs.

The city owns the meter and is responsible for any technical failure of the meter, wire, or radio box...unless it is one of neglect by the homeowner (example: damaged, freezing or theft).

---

**The Homeowner or Business is responsible for the water service as shown above.**

The homeowner is responsible for the water service line from the stop box all the way into the home, this will include the valve before the meter as well as the plumbing the meter in connected to. The home owner is also responsible for all plumbing after the water meter. The homeowner is responsible for the operational condition of valves used to isolate the meter for repairs or replacement, if the valves fail in anyway it is the homeowners responsibility.

All properties are water ready and the city will charge for such, if a homeowner wants service tap disconnected from water main, they are responsible for cost. If a homeowner wants a new service from the water main, they are responsible for tap cost.

***The homeowner or business will be charged for a meter, wire, or radio box that is damaged from neglect (example: damage, freezing, or theft).***